Steward

view

Search resources, services, and docs

Charles.Bode@steward.co.uk
IT Manager

- New
- Overview
- Services
- Identification and Access Manangement
- Subscription bill
- Utility and monitor
- Network
- Support and request
- Logout

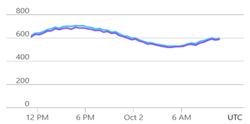
Usage

6.5 K Users

Reliability

Failures CH1-RetailAppAI

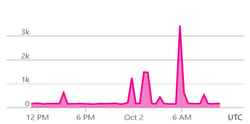
Unique sessions and users



Sessions (Unique) ch1-retailappai 24.49 k

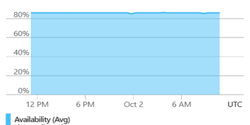
Users (Unique) ch1-retailappai 19.01 k

Failed requests



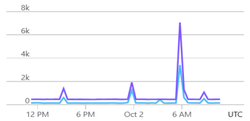
Failed requests (Count) ch1-retailappai 16.63 k

Average availability



Availability (Avg) ch1-retailappai 86.012 %

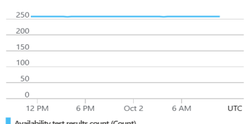
Server exceptions and Dependency failures



Server exceptions (C... ch1-retailappai 12.66 k

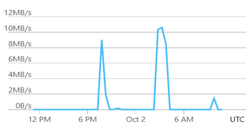
Dependency failures ... ch1-retailappai 32.42 k

Availability test results count



Availability test results count (Count) ch1-retailappai 12.38 k

Average process I/O rate



Process IO rate (Avg) ch1-retailappai 889.1 kB/s

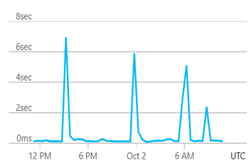
Responsiveness

Performance CH1-RetailAppAI

Browser

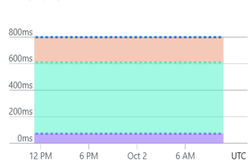
Browsers

Server response time



Server response time (Avg) ch1-retailappai 1.21 sec

Average page load time breakdown

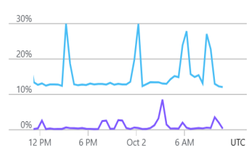


1/2

Page load network co... ch1-retailappai 73 ms

Client processing ti... ch1-retailappai 537 ms

Average processor and process CPU utilization



Processor time (Avg) ch1-retailappai 15.1539 %

Process CPU (Avg) ch1-retailappai 1.0086 %

Browser exceptions

Browser exceptions (Count) ch1-retailappai --

Average available memory

Available memory (Avg) ch1-retailappai 3.45 GB

Host Details

12 Virtual Machines

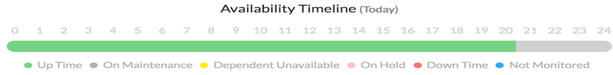
2 Datastores

Summary | Interfaces | Virtual Details | Active Processes | Installed Software | Apps | Monitors

Device Summary

Status	Attention
IP Address	172.
DNS Name	n2-
Poll Using	DNS
Manufacturer	Dell Inc.
Service Tag	
Serial Number	
OS	vmnix-x86
OS Version	6.7.0
Hardware Monitor	Enable Now ?
Type	ESXServer
Vendor	VMware

Availability Timeline (Today)



100 % Availability

0 % Packet Loss

001 ms Response Time

Recent Alarms

testmon CPU Idle Time for CPU0 is 99819 Milliseconds, threshold value for this monitor is 12 Milliseconds

testmon CPU Idle Time for CPU1 is 99819 Milliseconds, threshold value for this monitor is 12 Milliseconds

More>>

ESX Host Info

Entity Name	n2-
CPU Cores	20 x 2.20GHz
Processor Type	Intel(R) Xeon(R) Silver 4114 CPU @ 2.20GHz
Version	VMware ESXi 6.7.0 build-8169922
Memory Capacity	127 GB
Number of NICs	2
Number of HBAs	3

Custom Dials

CPU Utilization (VIWebService)

10 %

Disk I/O Usage (VIWebService)

7492 KBps

No. of Subscriptions	Total Services	RunBook	Storage Accounts	Azure SQL Database	Public IP Addresses	disks	Monthly Trend
73	1164	152	128	82	82	78	

Compute

App Service	
Resources	55
Cost /month	$ 1.69
Baseline Mismatch	1
Security Issue	23

Availability Sets	
Resources	3
Cost /month	$ 0
Baseline Mismatch	3
Security Issue	0

Snapshot	
Resources	4
Cost /month	$ 0.18
Baseline Mismatch	0
Security Issue	0

Sql Virtual Machines	
Resources	18
Cost /month	$ 0
Baseline Mismatch	0
Security Issue	0

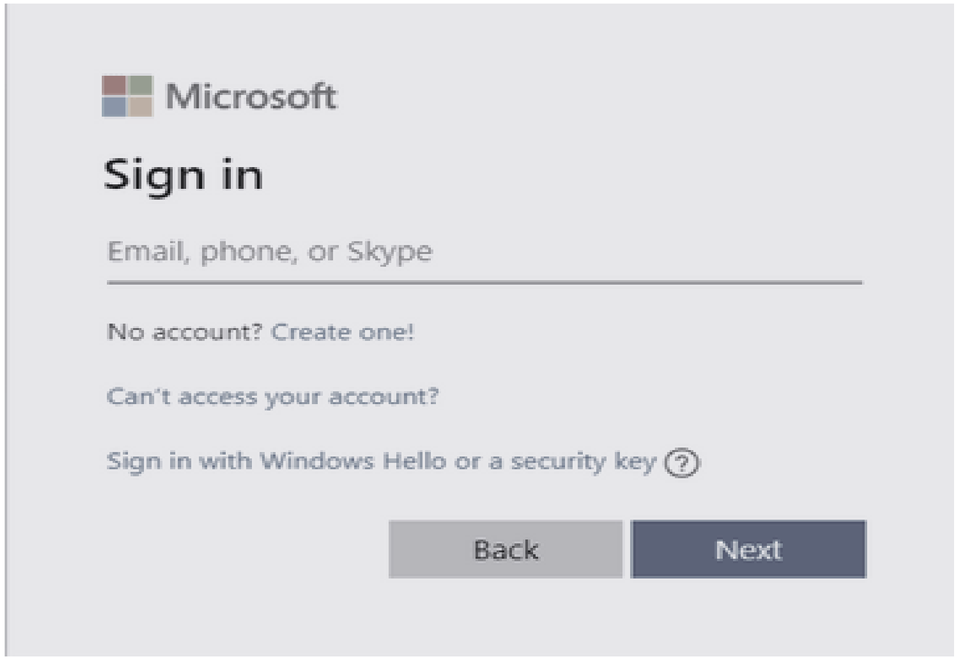
Virtual Machines	
Resources	49
Cost /month	$ 299.87
Baseline Mismatch	8
Security Issue	119

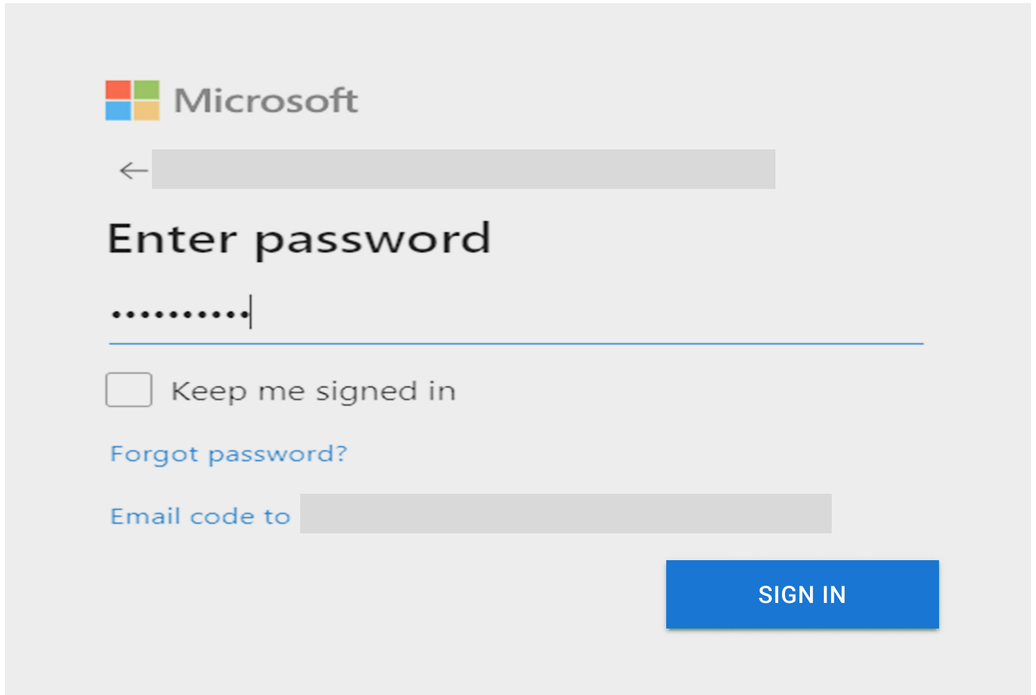
Databases

Azure Database For MySQL	
Resources	1
Cost /month	$ 128.09
Baseline Mismatch	0
Security Issue	0

Azure SQL Database	
Resources	82
Cost /month	$ 343.26
Baseline Mismatch	0
Security Issue	21

Azure SQL Server	
Resources	28
Cost /month	$ 31.81
Baseline Mismatch	0
Security Issue	20


Microsoft
Sign in
Email, phone, or Skype
No account? Create one!
Can't access your account?
Sign in with Windows Hello or a security key
Back
Next


Microsoft
Enter password
Keep me signed in
Forgot password?
Email code to
SIGN IN

Welcome to Steward

Latest News

TechRadar

Finish your Christmas shopping with these 5 top sleep gift deals

The Panda London sale has something for everyone on your list.

10 hours ago

Birmingham Live

How Christmas shopping in Birmingham has changed over the last 75 years

The mad dash for Christmas shopping has been around fo decades. Making sure we are all ready for the big day when Santa pops by has always...

Recent Activity

Big planning 2024
Edited 4 days ago

+4

customer colleague presentation
8 members

Quick Access

Payslip

Contact support

amazon

Uber Eats

MasterCard

ebay

shopify

G Pay

Steward shop software

Store Management System

SHOW ADVANCED SETTINGS

RESET TO DEFAULT

APPLY CHANGES

Login

Username

Patrick.Sample

Password

****

CONNECT

Steward | view

Store Management System

Patrick. A

Search

Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- Stock Management
- Sales Management
- Customer feedback & Analysis

Logout

Product Sale per week

View all

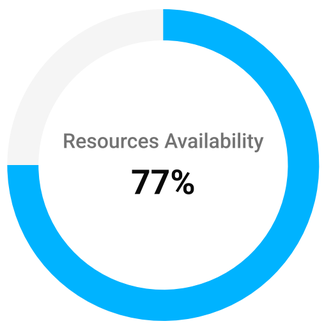
Game product	$309
Home product	$950
Food product	$550
Grocery	$620
Car product	$170

Total Sale

Sale Flow | 6 Month

Online Handset

09



Resources update

In	Out
45600	50,000

Customer Order

View all

2/12/2023 1:00pm	Customize Shopify 9345036781	Tim Zilberzveg	10 Items
1/12/2023 2:00pm	Customize Amazon 1234567890	Jessie L.	17 Items

Steward | view | Store Management System | Patrick. A

Search | Refresh | Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- **Customer Management**
- Stock Management
- Resources Management
- Sales Management
- Customer feedback & Analysis

Logout

Orders

Rows per page: 10 | 1 of 13

All | Pending | Awaiting Shipment | Shipped | Cencelled

Order	Date	Recipient	Items	Delivery Date	Delivery Time	Status
Customize Amazon Store 1234567890	5/12/2023 2:00pm	Jessie L. 19.....Dartford, DA****	17 Items	16/12/2023	2:00pm	Awaiting shipment
Customize Shopify Store 9345036781	8/12/2023 1:00pm	Emily W. 271..... Southeast, SE ****	10 Items	16/12/2023	1:00pm	Shipped
Customize Amazon Store 1234567890	5/12/2023 2:00pm	Jessie L. 19.....Dartford, DA****	17 Items	16/12/2023	2:00pm	Pending
Paris Emily 9345036781	8/12/2023 1:00pm	Emily P. 271..... Southeast, SE ****	10 Items	16/12/2023	1:00pm	Awaiting shipment
Yemi Davies 1234567890	5/12/2023 2:00pm	Davies Y. 19.....Dartford, DA****	17 Items	16/12/2023	2:00pm	Shipped
Customize Shopify Store 9345036781	8/12/2023 1:00pm	Emily W. 271..... Southeast, SE ****	10 Items	16/12/2023	1:00pm	Awaiting shipment

CMS

Steward

view

Store Management System

Patrick. A

Search

Refresh

Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- **Customer Management**
- Stock Management
- Resources Management
- Sales Management
- Customer feedback & Analysis

Logout

Customer Management System

Manger ID :

Password

LOGIN

Steward | view

Store Management System

Idris K.

Search

Refresh | Last Data refresh at: 28th Dec 2023 at 8:37 PM

FILTERS | ANALYSIS

Total Customer | 34, 091

- Dashboard
- Customer Management
- Stock Management
- Resources Management
- Sales Management
- Customer feedback & Analysis

Logout

Customer Identification		Customer engagement		
		Customer point/1000	Customer feedback	Date
Mashi Abeywickrama	Phone no: xyz rrr Email: xyz@yahoo.com Address: 1951 S. Mountain Ave. London, SE 91762 Customer ID: S1005B90	757	This is actually a close resemblance of German world cup winning team of 2014. They functioned in a similar fashion with discipline and precision. PS. Very well narrated giving a cinematic experience. Kudos to you *******	16/12/2023
Mashi Abeywickrama	Phone no: xyz rrr Email: xyz@yahoo.com Address: 1951 S. Mountain Ave. London, SE 91762 Customer ID: S1005B90	757	This is actually a close resemblance of German world cup winning team of 2014. They functioned in a similar fashion with discipline and precision. PS. Very well narrated giving a cinematic experience. Kudos to you *******	16/12/2023
Mashi Abeywickrama	Phone no: xyz rrr Email: xyz@yahoo.com Address: 1951 S. Mountain Ave. London, SE 91762 Customer ID: S1005B90	757	This is actually a close resemblance of German world cup winning team of 2014. They functioned in a similar fashion with discipline and precision. PS. Very well narrated giving a cinematic experience. Kudos to you *******	16/12/2023
Mashi Abeywickrama	Phone no: xyz rrr Email: xyz@yahoo.com Address: 1951 S. Mountain Ave. London, SE 91762 Customer ID: S1005B90	757	This is actually a close resemblance of German world cup winning team of 2014. They functioned in a similar fashion with discipline and precision. PS. Very well narrated giving a cinematic experience. Kudos to you *******	16/12/2023
	Phone no: xyz rrr			

Steward | view

Store Management System

Idris K.

Search

Refresh | Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- Stock Management
- Sales Management

Customer feedback & Analysis

Logout

FINANCIAL COMPLAINT | OVERVIEW

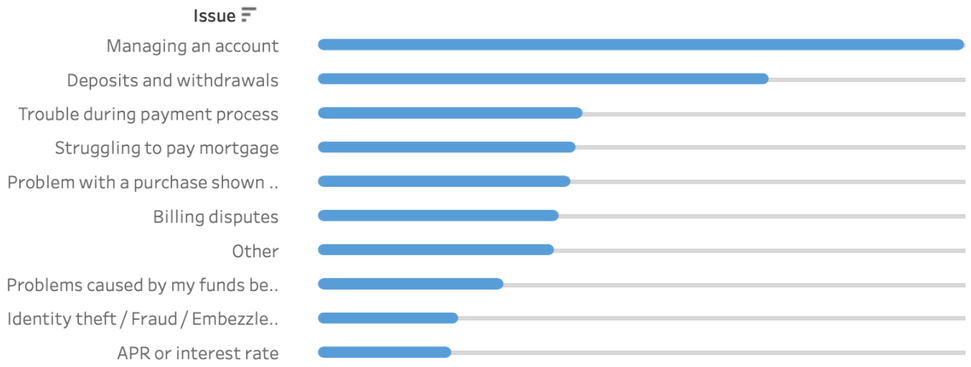
Count of Fi... 67 12,107

Measure N... Non-Timely respc, Timely Response

Count of Fi... 67 12,107

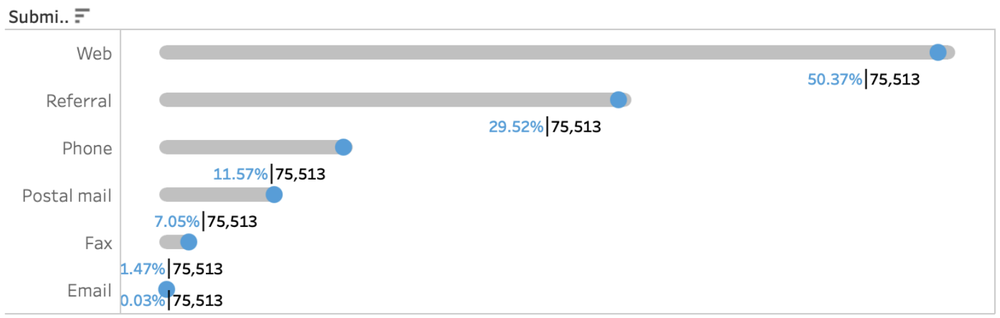
Financial Complaint per month	Timely Response	In Progress	dispute rate	Resolved at no cost
75,513	98.1%	283	9.8%	84.5%

COMPLAINTS BY ISSUE

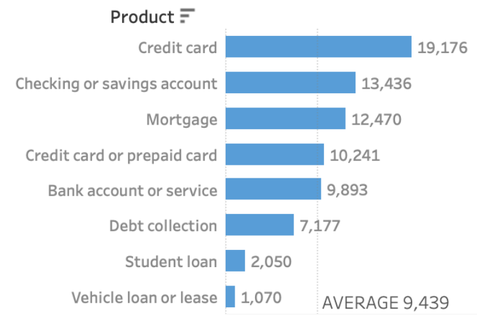


COMPLAINTS BY STATE

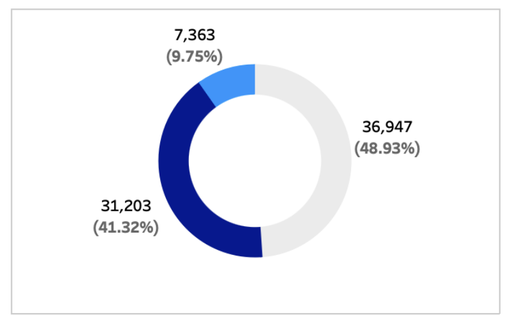
COMPLAIN BY MEDIA



COMPLAINT BY PRODUCT



% CONSUMER DISPUTE



Customer ID	Type of Issue	Inbox	Date Created
S1005B90	Billing dispute	I recently purchased the Blink Video Doorbell, and I am thoroughly impressed with its features and performance. One of its standout qualities is its exceptional picture quality.	8:37 PM • 28 Apr 2023
S1005B90	damaged product	I recently purchased the Blink Video Doorbell, and I am thoroughly impressed with its features and performance. One of its standout qualities is its exceptional picture quality.	8:37 PM • 28 Apr 2023
S1005B90	Poor service	I recently purchased the Blink Video Doorbell, and I am thoroughly impressed with its features and performance. One of its standout qualities is its exceptional picture quality.	8:37 PM • 28 Apr 2023

Steward | view

Store Management System

Patrick. A

Search

Refresh | Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- Stock Management
- Sales Management
- Customer feedback & Analysis

3 days | 7 days | 30 days | Custom Date Range

FILTERS | EXPORT

Image	Product Name	SKU	Date Exxpected	Date Received	cases in store	cases Expected	Price £	Performance	Monthly Profitability Score (Very Low 1 -Very High 100)
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557789	05.07.2022	05.07.2022	200	200	200	200	55 Medium
	Netz-Pullover, beige	23557724	23.06.2022	23.06.2022	30	30	30	30	85 Very High
	Schulterfreies Smok Top, gelb	23557785	14.07.2021	14.07.2021	410	410	410	410	34 Very Low
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557789	05.07.2022	05.07.2022	200	200	200	200	89 Very High
	Dell Inspiron 3891 Compact Tower Desktop - Intel Core i5	23557784	23.06.2022	23.06.2022	30	30	30	30	55 Medium
	Schulterfreies Smok Top, gelb	23557789	14.07.2021	14.07.2021	410	410	410	410	85 Very High
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557893	05.07.2022	05.07.2022	200	200	200	200	34 Very Low
	Netz-Pullover, beige	23557794	23.06.2022	23.06.2022	30	30	30	30	89 Very High
	Schulterfreies Smok Top, gelb	23557895	14.07.2021	14.07.2021	410	410	410	410	55 Medium
	Wireless Keyboard Mouse Combo, cimetech Compact Full	57789123	05.07.2022	05.07.2022	200	200	200	200	85 Very High
	Dell Inspiron 3891 Compact Tower Desktop - Intel Core i5	23517894	23.06.2022	23.06.2022	30	30	30	30	34 Very Low
	Schulterfreies Smok Top, gelb	23557895	14.07.2021	14.07.2021	410	410	410	410	89 Very High

Make a new order | Order

Logout

Steward | view

Store Management System

Patrick. A

Search

Refresh | Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- Stock Management
- Sales Management
- Customer feedback & Analysis

FILTERS | EXPORT

3 days | 7 days | 30 days | Custom Date Range

Image	Product Name	SKU	Date Exxpected	cases Expected	Price £	Performance	Monthly Profitability Score (Very Low 1 -Very High 100)
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557789	05.07.2024	200	200	200	55 Medium
	Netz-Pullover, beige	23557724	23.06.2024	30	30	30	85 Very High
	Schulterfreies Smok Top, gelb	23557785	14.07.2024	410	410	410	34 Very Low
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557789	05.07.2024	200	200	200	**89** Very High
	Dell Inspiron 3891 Compact Tower Desktop - Intel Core i5	23557784	23.06.2024	30	30	30	55 Medium
	Schulterfreies Smok Top, gelb	23557789	14.07.2024	410	410	410	85 Very High
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557893	05.07.2024	200	200	200	34 Very Low
	Netz-Pullover, beige	23557794	23.06.2024	30	30	30	**89** Very High
	Schulterfreies Smok Top, gelb	23557895	14.07.2024	410	410	410	55 Medium
	Wireless Keyboard Mouse Combo, cimetech Compact Full	57789123	05.07.2024	200	200	200	85 Very High
	Dell Inspiron 3891 Compact Tower Desktop - Intel Core i5	23517894	23.06.2024	30	30	30	34 Very Low
	Schulterfreies Smok Top, gelb	23557895	14.07.2024	410	410	410	**89** Very High

Make a new order | Order

Total cases | 5014

Logout

Steward | view

Store Management System

Patrick. A

Search

Refresh | Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- **Stock Management**
- Sales Management
- Customer feedback & Analysis

Logout

UPDATE STOCK

FILTERS | EXPORT

Image	Product Name	SKU	Type	Space Location	Shelf Location	Temperature	Price £	Return rate %	Monthly Profitability Score (Very Low 1 -Very High 100)
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557789	Computer	Aisle 23	L08 B04	room	20	20	55 Medium
	Netz-Pullover, beige	23557724	Female wear	Aisle 12	L12 D05	room	3	30	85 Very High
	Schulterfreies Smok Top, gelb	23557785	Female ware	Aisle 14	R09 A01	room	14	41	34 Very Low
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557789	Computer	Aisle 23	L08 B04	room	20	20	**89** Very High
	Dell Inspiron 3891 Compact Tower Desktop - Intel Core i5	23557784	Computer	Aisle 25	L12 D05	room	3	30	55 Medium
	Schulterfreies Smok Top, gelb	23557789	Home product	Aisle 34	R09 A01	room	14	41	85 Very High
	Wireless Keyboard Mouse Combo, cimetech Compact Full	23557893	Computer	Aisle 23	L08 B04	room	20	20	34 Very Low
	Netz-Pullover, beige	23557794	Female wear	Aisle 12	L12 D05	room	3	30	**89** Very High
	Schulterfreies Smok Top, gelb	23557895	Female wear	Aisle 14	R09 A01	room	14	41	55 Medium
	Wireless Keyboard Mouse Combo, cimetech Compact Full	57789123	Computer	Aisle 23	L12 D05	room	20	20	85 Very High
	Dell Inspiron 3891 Compact Tower Desktop - Intel Core i5	23517894	Computer	Aisle 25	L08 B04	room	3	30	34 Very Low
	Schulterfreies Smok Top, gelb	23557895	Home product	Aisle 34	R09 A01	room	14	41	**89** Very High

Steward

view

Store Management System

Patrick. A

Search

Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- Stock Management
- **Sales Management**

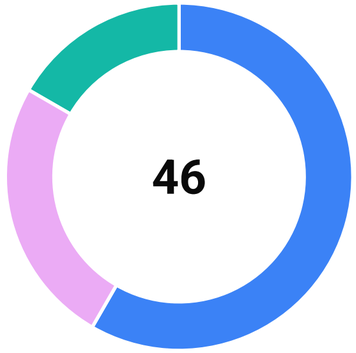
Customer feedback & Analysis

Logout

Product Sale per week

View all

Bar bread	$309
Yum cream	$950
Potato	$550
Crum Brread	$620
Olive oil	$170
Pes 2023	$309
Flash	$950
Salt	$550
Flour	$620
Engine oil	$170

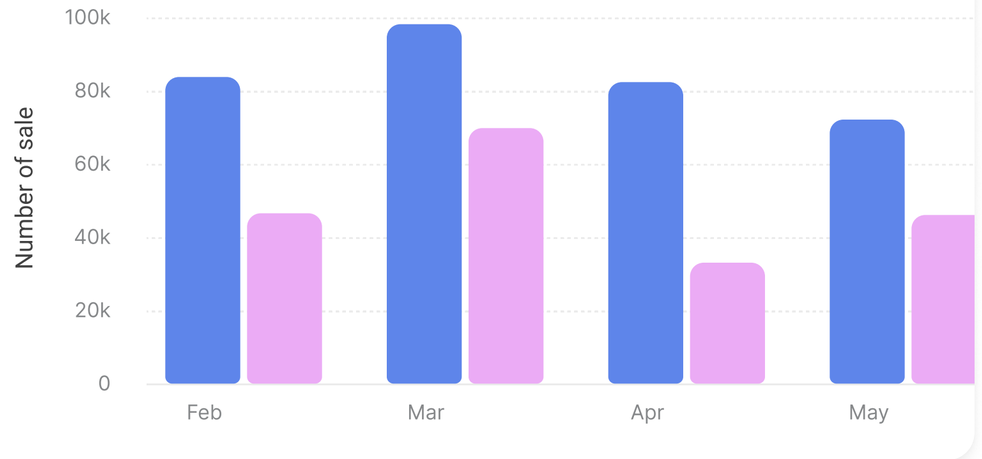


Status	Freq	%
Contactless	28	62.5%
Cash	12	25%
Transfer	6	12.5%

Income and expenses

Max sale

Min sale



Total Sale

Sale Flow

6 Month

Scan Item

Payment History

Steward

view

Store Management System

Patrick. A

Search

Last Data refresh at: 28th Dec 2023 at 8:37 PM

- Dashboard
- Customer Management
- Resources Management
- Stock Management
- **Sales Management**
- Customer feedback

Logout

Lauren's
Orange Juice
£417
— 2 +

Baskin's
Skimmed Milk
£417
— 2 +

Marley's
Aloe Vera Lotion
£417
— 2 +

Lauren's
Orange Juice
£417
— 2 +

Total **£1417**

Proceed to checkout

Payment Success, Yayy!

we will send order details and invoice in your contact no. and registered email

Print Invoice

7 8 9 ÷ C
4 5 6 ×
1 2 3 −
0 . + =

Scan new

Apply Discount

Success
Checkouts 8